

Healthy Opportunities PILOT:



HUMAN SERVICES ORGANIZATIONS' RESPONSIBILITIES

Human Services Organizations (HSOs) deliver authorized Pilot services to Medicaid managed care members who are Pilot participants.



Delivering high-quality Pilot services to Pilot enrollees



Tracking services delivered to Pilot participants and conducting closed-loop referrals in NCCARE360



Submitting invoices to Impact Health



Participating in readiness and quality improvement activities



Supporting NCDHHS oversight and evaluation of Pilots

